

## Meet the ONA Professional Nursing Care Committee (PNCC)



From left to right: Sue Phillips 8 South, Juanita Wolf Out-Patient Infusion, Eileen McCann 7 North, Mary Sorteberg Short Stay, Barbara Simons ICU, and Karen O'Dell Float Pool.

PNCC stands for Professional Nursing Care Committee. The committee and its role is described in Article 14 of our contract. The committee works to address issues on be-

half of nurses that affect nursing practice and quality patient care. The Committee encourages and supports staff nurse participation in the identification and resolution

of these issues. It is not a committee that deals with contractual issues or contract violations. It is a committee set up to deal with nursing practice concerns.

### Do you have a practice concern? Please share it with PNCC

**PNCC Chair: Sue Phillips, RN** — [susan.phillips@providence.org](mailto:susan.phillips@providence.org)  
8S Neurology; (503) 215-7883

**Juanita Wolf, RN** — [juanita.wolf@providence.org](mailto:juanita.wolf@providence.org)  
Out-patient Transfusion; (503) 215-6046

**Karen O'Dell, RN** — [karen.o'dell@providence.org](mailto:karen.o'dell@providence.org)  
Float Pool; (503) 216-7165

**Mary Sorteberg, RN** — [mary.sorteberg@providence.org](mailto:mary.sorteberg@providence.org)  
Short Stay Surgical; (503) 215-6294

**Barbara Simons, RN** — [bjsimons17@msn.com](mailto:bjsimons17@msn.com)  
Intensive Care Unit; (503) 215-5420

**Eileen McCann, RN** — [eileen.mccann@providence.org](mailto:eileen.mccann@providence.org)  
7N Medical Oncology; (503) 215-5300

**Susan Hendershot-Link, RN, PhD.** — [link@oregonrn.org](mailto:link@oregonrn.org)  
ONA Staff to PNCC; (503) 293-0011x 315

**Rob Nosse** — [nosse@oregonrn.org](mailto:nosse@oregonrn.org)  
ONA Labor Representative for PPMC (503) 293-0011x318

The contract is ratified.  
To view the details of our settlement go to our website at [www.onappmcrns.org](http://www.onappmcrns.org). Our website has past updates and a draft copy of the new contract.

#### ONA Officers at PPMC:

Chair: Juanita Wolf, RN, OP Transfusion  
Secretary: David Arlint, RN, 2R  
Treasurer: Terri Houck, RN, IV Therapy  
PNCC Chair: Sue Phillips, RN, 8S  
Member at Large: Karen O'Dell, Float

**ONA** Oregon Nurses Association  
Voice of Oregon Nurses Since 1904

18765 SW Boones Ferry Road,  
Suite 200  
Tualatin, OR 97062  
Telephone 503-293-0011  
Fax: 503-293-0013

## Filling out an SRDF when staffing is inadequate

**What is a staffing problem?** Safe patient care is defined in the law as

“nursing care that is provided appropriately, in a timely manner, and meets the patients’ health care needs.” ORS 333-510-0002(9).

Examples of unsafe patient care include where nursing care is delayed or omitted; medications are delayed or omitted; documentation is delayed or omitted; admission, discharges and transfers are not timely, delayed or incomplete; psychosocial support to patients and

families is not given; and nurses do not take breaks or delay their meals. All of these could be reasons to complete an SRDF.

**SRDF stands for Staffing Documentation and Request Form.** The forms are filled out to let the Hospital know when staffing has been inadequate, and patient safety is at risk. The PNCC monitors the volume and frequency of SRDFs at PPMC and makes recommendations based on patterns and trends.

In 2007, 113 SRDFs were filed. In 2008, 104 were filed. So far, in 2009, 5 have been filed.

### What should you do when staffing on your unit is inadequate to meet patient care needs?

- First, let someone above you (AHN, Charge Nurse, NM, or Staffing) know that additional help is needed to provide safe patient care.
- Second, fill out the SRDF to help identify where staffing needs are not being met.
- The form can be found on your unit’s ONA Board or online at [www.oregonrn.org](http://www.oregonrn.org).
- Which ever way you choose to complete the SRDF, you need to send copies to ONA, PNCC Chair Sue Phillips (8S), Janiece Zauner in Nursing Administration, and keep a copy for yourself. There is a drop box near HCC 6 for the management copy, or you can use interdepartmental mail to get a copy to Janiece. She tracks all SRDFs submitted at PPMC.
- Janiece will send a copy to your manager with a request that the manager looks into the staffing concern.
- When you do the SRDF online you need to print out several copies so you can submit it to ONA and others here at PPMC. The ONA web site is not linked to PPMC so printing several copies of the form is essential.
- PNCC tracks these forms for patterns of short staffing, so we can bring this information to PPMC administration’s attention.
- If you have any questions, contact a PNCC member listed on the front.

## Medford Nurses in Bargaining for First Contract

Providence Medford RNs are in bargaining for their first contract. They have had three sessions. Both the Hospital and the nurses have made opening proposals for their first contract.

The nurses are asking for things that many of us take for granted: a fair process for resolving disputes over discipline or pay or staffing concerns — a grievance process; a clear definition for what constitutes discipline and the standard for discipline — just cause; an end to a “merit” based pay



system that is random in how a nurse’s pay is discerned — steps and regular predictable raises. They would also like the Hospital to cover more of the cost of Health Insurance — like what is done in Portland. Nurses in Medford who are full-time pay a lot more out of pocket for the premium than we do here at PPMC.